Quick Help and Tips

What should I do if I have a snowy picture (or a blue or black screen) on TV1?	Check to make sure your TV is set to the correct channel or input. Refer to the "How to Watch TV on TV1" section in this guide for the correct TV setup or use the RECOVER button on the remote control.
Why doesn't my PIP button seem to work?	You can only view Picture-In-Picture when in Single Mode. Press the MODE button on the front of your receiver so that the Single Mode light is on, then use the blue PICTURE-IN-PICTURE buttons as desired.
What should I do if my remote control doesn't seem to operate my satellite receiver?	• Try pressing the SAT Mode button. • Check to make sure you are using the correct remote (TV1 or TV2) for the desired location. • Your remote control batteries may need to be replaced (alkaline batteries are recommended). • Check the remote address (see *User's Guide*).
What would affect my satellite signal?	• Look for obstructions in front of your satellite dish such as new tree or plant growth. • Severe weather can disrupt satellite signal for a short period of time. • Remove snow and ice from the dish to avoid signal loss. • Make sure all cable connections to your receiver and dish are tightly secure. • If you are still experiencing signal interruptions, contact Customer Assistance. Press the SYSTEM INFO button on the front of your receiver and call the Technical Assistance phone number shown on the screen.
What are the benefits of my satellite receiver being connected to a telephone line?	Keeping your phone line connected to the receiver enables you to take advantage of interactive TV services, Customer Support, or Caller ID. It will also allow you to use your remote control to order Pay-Per-View events or movies. And, you will not be charged a Programming Access Fee.
Why don't all of my channels show up on the Program Guide or when I browse?	You may have a Favorites List active that does not include those channels. Repeatedly press the GUIDE button and cycle through the Favorites Lists until you find a list that contains those channels. Also check to see if those channels are locked (see *User's Guide*).

Tip: ***To skip ahead 24 hours in the Program Guide, press the SKIP FWD button on the remote. To back up 24 hours, press the SKIP BACK button.***

Tip: ***To watch the same program on both TV1 and TV2, place your receiver in Single Mode. To watch different programs on TV1 and TV2, place your receiver in Dual Mode. Use the MODE button on the front panel of the receiver to toggle between Dual and Single mode.***

Tip: ***Some receiver problems can be resolved by pressing and holding the POWER button on the front of the receiver until the front panel lights go out and come back on. After releasing the POWER button, the receiver will return to normal operation within a few minutes.***

Using the Recover Button

Use the Recover button to get back to watching satellite programming if you accidentally change channels or inputs on your TV

1. Press and hold the RECOVER button until all mode buttons light up.
2. If you see the System Information screen, proceed to step 4. Otherwise, continue to step 3.
3. Press the RECOVER button again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.
4. Press the SELECT button to end the procedure and return to satellite programming.

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QUICK REFERENCE GUIDE

Two-TV Satellite Receiver

HIGH DEFINITION

Keep this guide in your main TV viewing area

Look inside for important tips to operate your satellite receiver

Channel Directory

Note: All programming subject to change without notice. Go to dishnetwork.com for a current directory.

Indicates HD channels

A&E	118	FOX News Channel	205	Resort & Residence Channel	216
ABC Family	180	Fox Reality	190	RFD-TV	9409
AMC	130	Fox Soccer	149	Rush HD	9476
Angel One	262	Free Speech TV	9415	SCI FI Channel	122
Animal Planet	184	Fuse	158	Science Channel, The	193
Animania HD	9474	FX ◂	137	ShopNBC	228
BBC America	135	G4	191	Sí TV	159
Beauty & Fashion Channel	225	Galavisión	273	Sleuth	198
BET	124	Gallery HD	9472	SOAPnet	188
Biography Channel, The	119	GamePlay HD	9485	SPEED	150
Bloomberg Television	203	GolTV	407	Spike TV	168
Boomerang ◂	175	Golf Channel, The	401	SportSouth[4]	437
Bravo	129	Good Samaritan Network[2]	9416	Style	115
BYUTV	9403	Great American Country (GAC)	167	TBN	260
Cartoon Network ◂	176	GSN	116	TBS ◂	139
CCTV-9[1]	265	Hallmark Channel	185	TeleFutura (East)[5]	271
CCTV-E&F[1]	884	HDNet	9422	TeleFutura (West)[5]	272
Classic Arts Showcase[2]	9406	HDNet Movies	9423	Tennis Channel, The	400
CMT	166	HDNews	9482	The Movie Channel (West) ◂	329
CNBC	208	Healthy Living Channel	223	The Movie Channel xtra (West) ◂	330
CNBC World	207	HGTV	112	TLC	183
CNN	200	HGTV HD	9461	TNT ◂	138
CNN Headline News	202	History Channel, The	120	TNT HD	9420
CoLours TV	9407	History International	121	Toon Disney ◂	174
Comedy Central	107	HITN	843	Travel Channel	215
C-SPAN	210	HorseRacing TV	404	Treasure HD	9473
C-SPAN2	212	HSN	84/222	Turner Classic Movies	132
CSTV	152	iDrive TV	221	TV Guide Channel	102
Daystar	263	IMF: The International Music Feed	157	TV Land	106
Discovery Channel	182	Independent Film Channel (IFC)	131	TVG	405
Discovery HD Theater	9421	ION	181	Ultra HD	9478
Discovery Health	189	iShop	229	Universal HD	9427
Discovery Home	194	Jewelry Television	227	University House	9411
Discovery Kids	179	KBS World[1]	9850	University of California TV	9412
Discovery Times	192	Kung Fu HD	9479	University of Washington TV	9404
DISH Network PPV[3] in HD	9467	Lifetime	108	Univision (East)	827
Disney Channel (East)	172	Lifetime Movie Network	109	Univision (West)	828
Disney Channel (West)	173	LIME	264	USA Network	105
DIY	111	LinkTV	9410	Versus	151
Documentary Channel	197	Men's Channel, The	219	VH1	162
E! Entertainment Television	114	Men's Outdoors and Recreation	218	VH1 Classic	163
Encore (West) ◂	341	Military Channel	195	Water Channel, The	217
Encore Action	343	Monsters HD	9481	WE: Women's Entertainment	128
Encore Drama	345	MSNBC	209	Weather Channel, The	214
Encore Love	346	MTV	160	WGN	239
Encore Mystery	344	MTV2	161	World Cinema HD	9475
Encore Wam	347	mun2	838	WorldSport HD	9477
Encore Westerns	342	NASA	213		
Equator HD	9471	National Geographic Channel	186		
ESPN	140	National Geographic Channel HD	9429		
ESPN HD	9424	NFL Network	154		
ESPN2	144	NFL Network HD	9426		
ESPN2 HD	9425	Nickelodeon Games & Sports	177		
ESPN Classic	143	Nickelodeon/Nick at Nite (East)	170		
ESPNEWS	142	Nickelodeon/Nick at Nite (West)	171		
ESPNU	148	Nicktoons Network	178		
EWTN ◂	261	NOGGIN/The N	169		
Family Room HD	9486	Outdoor Channel, The	153		
Film Fest HD	9480	Oxygen	127		
Fine Living	113	Pentagon Channel, The[2]	9405		
Florida Education Channel[2]	9418	QVC	226		
Food Network	110	Rave HD	9470		
Food Network HD	9462	ReelzChannel	299		
Fox Movie Channel	133	ResearchChannel	9400		

ADDITIONAL CHANNELS

DishCD Music Channels	923-981
BabyFirstTV	126
DISH Network Pay-Per-View	455-539
Local Channels	8000-9318
NBA TV[6]	402
Preview Showroom	280-298
Regional Sports Networks	409-438
SIRIUS Music Channels	6001-6116

Entertainment Packages
- America's Top 100 with DishHD
- America's Top 200 with DishHD
- America's Top 250 with DishHD

◂ FREE Spanish audio feed. Audio disponible en español.

1 = Available at no cost to all DISH Network customers. CCTV channels require a single-dish configuration. KBS World requires DISH 500+ or DISH 1000+ antenna and subscription to qualifying programming. Additional fees may apply for existing DISH Network customers to upgrade their dish antenna. 2 = DISH Network PPV requires additional fees to view. 2 = May require purchase of additional dish antenna to view. 3 = DISH Network PPV requires additional fees to view. 4 = Available in: Georgia, Mississippi, S. Carolina, Tennessee and sections of N. Carolina. 5 = TeleFutura East is available to subscribers in the Eastern and Central time zones. TeleFutura West is available to subscribers in the Mountain and Pacific time zones. 6 = Available in America's "Everything" Pak with DishHD, which includes America's Top 250 with DishHD plus all four premium movie packages.

HD programming requires HD television and receiver (HD or ViP receiver, depending on HD channel).

Movie Packages

HBO

HBO (East) ◂	300
HBO (West) ◂	303
HBO2 (East) ◂	301
HBO2 (West) ◂	304
HBO Comedy ◂	307
HBO Family ◂	305
HBO Latino	309
HBO Signature ◂	302
HBO HD	9456

STARZ!

Starz InBlack ◂	355
Encore (East) ◂	340
Starz (East) ◂	350
Starz (West) ◂	351
Starz Cinema (East) ◂	353
Starz Comedy	354
Starz Kids & Family ◂	356
Starz Edge ◂	352
Starz HDTV	9435

CINEMAX

Cinemax (East)	310
Cinemax (West)	311

SHOWTIME UNLIMITED

FLIX	333
The Movie Channel (East) ◂	327
The Movie Channel xtra (East) ◂	328
Showtime Too ◂	320
Showtime (East) ◂	318
Showtime (West) ◂	319
Showtime Beyond ◂	323
Showtime Extreme ◂	322
Showtime Showcase ◂	321
Sundance Channel	332
Showtime HD	9460

◂ FREE Spanish audio feed available. Audio disponible en español.
HD movie channels available with subscription to movie packages or America's "Everything" Pak with DishHD.
HD programming requires HD television and receiver (HD or ViP receiver, depending on HD channel).